

# KOMFORT

## PROGRAM REGULATIONS "LOYALTY POINTS - PLN"

### §1.

#### Designation of the Organizer

The organizer of the program is Sklepy KOMFORT SA, based in Łódź at ul. Srebrzyńska 14 registered in the National Court Register under KRS number 0000267428, NIP 851-29-91-593, REGON 320268249, share capital of the company PLN 85,418,228.14, registration files in the District Court for Łódź Śródmieście in Łódź, 20th Commercial Division of the National Court Register in hereinafter referred to as the "Organizer".

### §2.

#### Program goal

1. The program is dedicated to Komfort Club participants (hereinafter: Participants) and assumes granting Bonuses to Participants in the form of PLN (hereinafter: zlotys) in exchange for activities undertaken by them in the [comfort.pl](http://comfort.pl) online store and the Organizer's stationary stores.
2. In exchange for the PLN awarded, Participants will be able to make purchases in the online store [sklep.pl](http://sklep.pl) and in the Organizer's stationary stores using discounts, the amount of which will depend on the amount of PLN used by the Participant.
3. PLN will be awarded for specific activities undertaken by Participants in the [comfort.pl](http://comfort.pl) online store, Komfort Club or the Organizer's stationary stores, e.g. making purchases, registering in the Komfort Club or agreeing to certain marketing consents.
  - a. PLN is awarded to the Participant when paying for a given product purchase.
  - b. PLN is not awarded for the purchase of services, i.e. measurement, assembly or transport.
  - c. The zlotys are valid for 365 days from the moment they are granted to the Komfort Club Participant.
  - d. The minimum transaction value for which PLN will be awarded is PLN 500.00.
  - e. The discount obtained using Zloty can only be used for non-discounted products from the Organizer's offer, in the online store [sklep.pl](http://sklep.pl) or in stationary stores. The discount cannot be used to pay for services such as installation, measurement, etc.
  - f. The discount obtained using Zloty can only be used up to 50% of the value of a given order. This means that the Participant can use a maximum of 50% of the order in one transaction, and the remaining PLN remains on the Komfort Club Participant's Account.
  - g. The value of the discount resulting from PLN is initially calculated at 23% VAT. If the customer purchases products together with a service where 8% VAT is applied, the discount obtained using PLN is reduced proportionally.

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- h. If the participant, as a result of appropriate declarations, invalidates the event that was the basis for awarding PLN (e.g. withdraws from the sales contract, unsubscribes from the Komfort Club or withdraws marketing consent), the Organizer is entitled to cancel the previously awarded points.
- i. If the PLN which is subject to cancellation in accordance with the previous sentence was used by the Participant to obtain a discount on another transaction carried out in the Organizer's store, then in the event of withdrawal from the contract which is the basis for granting PLN (used for another transaction), the value of the price refunded as a result of the withdrawal will be reduced by the sum of discounts obtained by using Zloty, which are canceled due to withdrawal from the contract.
- j. In the case of returning goods for which the Customer paid in Polish Zloty, only the price is refunded less the sum of discounts obtained through the use of Polish Zloty, which are canceled and not granted again.
- k. For each PLN 500 used in the transaction, the Participant will be entitled to a discount of (at least) PLN 25.00.
- l. The Organizer is entitled to determine the maximum level of discount that can be achieved in a given transaction by using PLN by the Participants.

## §4.

### Personal data

The Organizer processes the Customer's personal data on the terms set out in the KOMFORT Privacy Policy in the "Privacy Policy" tab, available at: [https://komfort.pl/s/polityka\\_prywatnosci](https://komfort.pl/s/polityka_prywatnosci)

## §5.

### Final Provisions

- 1. In case of any doubts related to the application of these regulations, the Organizer reserves the right to the final interpretation of their provisions. In case of doubts as to the application of the regulations, the Customer has the right at any time to ask the Organizer for a proper interpretation of their provisions.
- 2. The law applicable to the relations arising from these regulations and to resolving any disputes related to these regulations is Polish law.
- 3. The organizer is entitled to make changes to these regulations. Each change will be made sufficiently in advance and communicated on the [komfort.pl](http://komfort.pl) website and addressed individually to the participant via the e-mail address provided during registration for the program. Any change to the terms and conditions of the regulations will not affect the rights acquired before the changes to the regulations came into force.
- 4. The Organizer makes every effort to resolve any disputes with its Clients amicably through direct contacts. Consumers can also use the help of a consumer ombudsman or non-governmental organizations acting for consumers. More information can be found on the website of the Office of Competition and Consumer Protection (<http://www.uokik.gov.pl>).

